



JEFFERSON PARISH
DEPARTMENT OF INSPECTION & CODE ENFORCEMENT

WWW.JEFFPARISH.NET

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Creating a customer account with *MY PERMIT NOW (MPN)*

1. Visit www.mygovernmentonline.org
2. Select "Permits and Licensing" on the right side of the page.
3. Select "New Account" on the upper right side of the "Permits and Licensing" page.
4. Enter all data on the "Create Account on Customer Portal" page. All required fields are marked with a red asterisk (*).
5. Select "Create Account" from the lower left side of the screen when done.
6. "Your account has been created" will appear on the screen next.
7. Click the "Close" button.
8. You will soon be called at the telephone number you provided during account creation. Answer the call and press 1 on your keypad when prompted. The activation process is now completed.
9. If you do not receive a call within 10 minutes, please call the MyGovernmentOnline support line at 1-866-957-3764.

You have now completed the account creation process and may proceed with your permit activity in Jefferson Parish.

The most secure browser platform to use the MPN Website is the free Mozilla Firefox Web browser from www.mozilla.org. If you need assistance dial 1-866-957-3764 and follow instructions.

6/14