

# News Release

## Jefferson Parish, Louisiana

Issued by: Patricia Borne  
Public Information Officer



### Our Mission Is:

"Provide the services,  
leadership, and vision to  
improve the quality of life  
in Jefferson Parish."

Aaron F. Broussard  
Parish President

July 17, 2009

FOR IMMEDIATE RELEASE

### Methods to Pay your Jefferson Parish Water Bill

The Jefferson Parish Water Department is making it convenient for customers to manage their water bills by offering several options.

The newest water bill payment option offered by the Parish is to pay by phone with a credit card. To use this method, call 504-736-6060 and follow the menu prompt. You can pay your balance by Master Card, Visa or Discover Card. A \$2 convenience fee will be charged to your account. Credit card payments will not be allowed if the service has been disconnected for non-payment.

*Additional water bill payment options:*

#### Pay By Phone with a Check

To use this method you must call 504-736-6060 and follow the menu prompt. You will be assisted by a customer service representative. This service is free. Have your checking account and routing numbers available.

#### Bank Draft

To use this method, go to [www.jeffparish.net](http://www.jeffparish.net). Click on water account access, payment options and bank draft. Print the *Bank Draft Authorization Form* and fill it out. Attach an unsigned, blank check with "VOID" written in the signature area. Mail it to: Jefferson Parish Water Department, P.O. Box 10007, Jefferson, LA 70181-0007. You will receive bills marked "Paid By Bank Draft". On the due date, the amount will be deducted from your checking account and will appear on your next bank statement.

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**Methods to Pay your Jefferson Parish Water Bill**

**E-Pay Water Bill**

You can enroll in E-Pay by logging onto [www.jeffparish.net](http://www.jeffparish.net). Click on water account access then click register in the Need to Register for E-PAY box. After registering you can view your account information and/or pay your bill on-line. Please note that once you sign up for E-Pay, you will not receive a paper bill through the mail.

**Mail your Payment**

Jefferson Parish Water Department  
1221 Elmwood Park Boulevard, 1<sup>st</sup> Floor  
P.O. Box 10007  
Jefferson, LA 70181-0007

Only a Personal Check, Cashiers' Check or Money Order will be accepted

**Drop Box**

Pay by using a 24 hour drop box at our customer service locations.

Joseph S. Yenni Building  
1221 Elmwood Park Boulevard, 1<sup>st</sup> Floor  
Jefferson, LA 70123

OR

4500 Westbank Expressway  
Marrero, LA 70072

Payment must be by check or money order only. To ensure proper credit, include your bill stub and/or account number with your payment.

**Pay in Person**

To ensure proper credit, include your bill stub and/or account number with your payment.

- 1.) Joseph S. Yenni Building, 1221 Elmwood Park Boulevard, 1<sup>st</sup> Floor in Jefferson  
Monday through Friday 8:30 a.m. to 4 p.m.

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Page 3

**Methods to Pay your Jefferson Parish Water Bill**

- 2.) 4500 Westbank Expressway in Marrero  
Monday through Friday 8:30 a.m. to 4 p.m
- 3.) Drive-thru Utility Payment Center, 721 Terry Parkway in Terrytown  
Monday through Friday from 9 a.m. to 4 p.m.

Only a Personal Check, Cashiers' Check, Money Order, Master Card, Visa, and Discover Card and Cash will be accepted

Additionally, the Drive-thru Payment Center also accepts the following utilities' payments:

- Entergy- Check, Cash or Money Order
- Atmos -Check, Cash or Money Order
- Cox Communications - Cash ONLY with a \$1.00 convenience fee

For more information, please contact a Customer Service Representative of the Jefferson Parish Water Department at 504-736-6060.

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